



A2A Release Notes

**Project Name: Claims Portal – A2A
Release 6**

Version No.	1.1
Release Date	22/06/2018

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Revision History

Release Date	Version	Description
18/06/2018	1.0	First version issued
22/06/2018	1.1	Amended to add a specific section for the Funding section

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1. Introduction

1.1 Overview

This document describes changes introduced in the A2A interface of Claims Portal system within Release 6.

Release 6 is the next iteration of the RTA portal functionalities; features have been added to improve compliance with Ministry of Justice RTA process.

- The system as released on April 2010 is referenced as Release 0.
- A further set of changes released on March 2011 are referenced as Release 1.
- A further set of changes released on September 2012 are referenced as Release 2.
- A further set of changes released in July 2013 are referenced as Release 3.
- Release 4 did not include any A2A changes
- A further set of changes released in November 2015 are referenced as Release 5.

1.2 References

- **Glossary**

[PIP] = PIP stands for Personal Injury Process. The actual product name is now: RaPId Claim Settlement

[CR] = Claimant Representative

[CM] = Compensator

[A2A] = Application-To-Application

[CMS] = Case Management System (the legacy in-house software interfacing with Claims Portal thru A2A commands)

[Release] = iteration of claims portal requirements, with specific workflow and consistent set of features

[Revision] = amendment of the release intended to fix issues experienced by users, within the bounds of the iteration requirements

[Process version] = unique identifier of a revision, in terms of a major and minor version numbering

[Deploy] = publishing a process version on a environment, so that its fix/feature set is available to users

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1.3 Change Requests packaged into Release 6

1.3.1 Change Requests included in Release 6

The changes below have been approved and will be implemented in Release 6:

1. Organisation name and Address prefilled

When creating a CNF the Company name and the address data will be prefilled with the organisation information stored on the Portal account itself and they will not be editable. If the branch name is selected, it and the related address data are prefilled with the branch data, stored on the Portal but they will be editable. The change will be regarding to the function:

AddClaim() for RTA and EL\PL-node ClaimAndClaimantDetails

- Company name no longer editable and it is prefilled with the value recorded on the Admin site
- New field Branch Name: prefilled with the value recorded on the Admin site but it is editable.
- Company Details Address is prefilled and editable with the branch data address or with the company name address depending on that the branch name field is filled in or no.

2. Max Number of attachments allowed

It will be introduced a limit to maximum number of attachments allowed for each claim; the limit is of 40 attachments for the Compensator and of 10 for the Claimant Representative. The change will be regarding to the function:

AddAttachment()

- Max Number of attachments allowed of Claimant Reps: 40 attachments
- Max Number of attachments allowed for Compensators: 10 attachments

3. Gross Amount calculation in Stage 2 Counter Offer

The change will be to re-align A2A to work in the same manner as the current web application for the calculation of the gross amount. The change will be regarding to the function:

AddStage2SPFCounterOfferByCM () (for RTA and ELPL\ELD):

- In case of Accept counteroffer the value provided in the Gross Amount is set to the last value offered by CR.

4. CRU Reference number validation

It will be added the validation of the CRU Reference number to re-align A2A to work in the same manner as the current web application. The change will be regarding to the function:

COMPAddInterimSPFResponse() and COMPAddS2SPFResponse() (for RTA and ELPL\ELD):

- Length: Maximum 6 characters
- Format: First three characters – 3 alpha (either uppercase or lowercase), Next 3 chars- 3 Numeric

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5. Claim deleted for GDPR reason

It will be introduced a new functionality to delete a claim for GDPR reason from the Portal Admin site, therefore a claim at any phase could be deleted.

The change will be regarding to the function:

SearchClaim() (for RTA and ELPL\ELD) amended in order to return in the response the field <GDPRClaimDeleted>

- In case of a claim deleted for GDPR the field GDPRClaimDeleted has value =1 otherwise it has value =0

GetClaimStatus() (for RTA and ELPL\ELD) amended in order to return in the response the field < GDPRClaimDeleted >

- Renaming of the node claimInfoResponse into claimInfo2Response
- In case of a claim deleted for GDPR the field GDPRClaimDeleted has value =1 otherwise it has value =0

GetClaimsList() (for RTA and ELPL\ELD) please note that the field GDPRClaimDeleted has been introduced also in the response XSD schema of this functionality but it will never appears in the response since a claim deleted for GDPR reason is not retrievable with this functionality.

Please note that a notification will be generated in case of deletion of a claim for GDPR reason. This notification will be visible and retrievable with the GetNotificationList functionality until the claim is present on the system. Once removed the notification will be removed with the claim. This is only for information because there will not be impacts on the A2A functions regarding this request.

6. Referral source information for RTA only

When creating a RTA CNF, it will be needed to fill in the referral source information The referral source information will be visible only during the creation of the claim and when a claim is sent to the COMP after a Rejection to CR.

7. RTA and ELPL\ELD Funding section removal

For the claims added after the go live of the release 6 the fields related to the Funding section (RTA and ELPL\ELD) have been removed from the system.

8. Reduction of the number of time out notifications

The number of time out notifications will be reduced to one whilst the other notifications that notify actions that the other party has performed on the claim will not be changed. This is only for information because there will not be impacts on the A2A functions regarding this request.

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2. New A2A commands

No new commands have been introduced with the RELEASE 6.

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3. Signature changes for existing A2A commands

Signature changes for existing A2A commands included in the new Release involve the following:

- addClaim (Claimant Representative only)
- resendRejectedClaim (Claimant Representative only)
- getClaimsList
- searchClaims
- getClaimStatus

Add Claim and resend rejected claim

The addClaim and resendRejectedClaim functionalities have been modified.

For both RTA and ELPL\ELD:

The information about the Branch name has been introduced into the Claimant Representative's Company details information with the **Branch Name** attribute.

FOR RTA:

From RELEASE 6 ON the following fields have been removed:

- FundingUndertaken
- Section58
- ConditionalFeeDate
- Section29
- ICName
- ICAAddress
- PolicyNumber
- PolicyDate
- LevelOfCover
- PremiumsStaged
- IncreasingPoint
- MembershipOrganisation
- OrganizationName
- AgreementDate
- Other
- OtherDetails
- ConsideredFreeLegalExpIns

Please note that if present these fields will be returned for claims added before the go live of this release.

From RELEASE 6 ON the Referral source information have been introduced among the Claimant Representative information. The referral source field has the following attributes:

- Referral Source
- CMCName
- MOJCMCAuthorisationNumber
- ReferralSourceWebsite
- ReferralSourceSource

Please note that the Referral source is available only with the addClaim and

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resendRejectedClaim. It will be not retrieved in with any other function available on the system.

FOR ELPL\ELD:

From RELEASE 6 ON the following fields have been removed:

- FundingUndertaken
- Section58
- ConditionalFeeDate
- Section29
- ICName
- ICAAddress
- PolicyNumber
- PolicyDate
- LevelOfCover
- PremiumsStaged
- IncreasingPoint
- MembershipOrganisation
- OrganizationName
- AgreementDate
- Other
- OtherDetails

Please note that if present these fields will be returned for claims added before the go live of this release.

Get Claim List

The field gdprClaimDeleted has been introduced in the response XSD schema of the Get Claim list function. The field appears only in case of claim deleted from the system due to GDPR reasons.

Get Claim Status

The field gdprClaimDeleted has been introduced in the response XSD schema of the Get Claim status function. The field appears only in case of claim deleted from the system due to GDPR reasons.

Search Claim

The field gdprClaimDeleted has been introduced in the response XSD schema of the Search Claim function. The field appears only in case of claim deleted from the system due to GDPR reasons.

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4. A2A schema changes

4.1 Stage 1

4.1.1 AddClaim_ClaimData.XSD

4.1.1.1 Changes to the AddClaim

New field (both RTA and ELPL\ELD):

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@BranchName

Only for RTA claims:

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@ReferralSource

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@CMCName

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@MOJCMCAuthorisation
Number

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@ReferralSourceWebsite

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@ReferralSourceSource

4.1.2 ResendRejectedClaim_ClaimData.XSD

4.1.2.1 Changes to the ResendRejectedClaim

New field (both RTA and ELPL\ELD):

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@BranchName

Only for RTA claims:

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@ReferralSource

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@CMCName

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@MOJCMCAuthorisation
Number

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@ReferralSourceWebsite

DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/ReferralSourceInfo/@ReferralSourceSource

4.2 Any stage

4.2.1 searchClaims_ClaimData.XSD

4.2.1.1 Changes to the searchClaims

New node:

tns:searchClaimsResponse/claimInfosListResponse/claimsList/gdprClaimDeleted

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4.2.2 getClaimsStatus_ClaimData.XSD

4.2.2.1 Changes to the getClaimsStatus

New node:

tns:getClaimsStatusResponse/claimInfo2Response/gdprClaimDeleted

4.2.3 getClaimsList_ClaimData.XSD

4.2.3.1 Changes to the getClaimsList

New node:

tns:getClaimsListResponse/claimsListResponse/claimsList/gdprClaimDeleted

5. New behaviour from Release 6

5.1 New behaviour from Release 6

5.1.1 Add Claim/ ResendRejectedClaim

Company Name

From RELEASE 6 ON it is not possible to use a company name different from the one registered on the Claims Portal's Administration system, even if in the request is present a different company name.

Branch Name

Field present from RELEASE 6 ON, can be filled with:

- Free text
- [PREFILLED]: in this case the system will use the AsUser's branch name present on the Claims Portal's Administration system

Address

FROM RELEASE 6 ON:

- The address is mandatory if the BranchName field is not present. If the BranchName is not present the address fields are the Company's address fields. PLEASE NOTE the claim will be recorded with the Company's address present on the Administration site irrespective to any different value sent as input. . Please note that if the Company Address on the Administration site is not compliant with the Address' QA rules, the AddClaim() will return an error and it will be not possible to add the claims. Please contact your administrator to ensure that the Company Address is correctly filled in on the Administration site.
- If the BranchName field is present, the address fields are the Branch's address fields.
- If the BranchName field is present the Address section is optional:
- If the address is not present, the system will prefill the Address data with the AsUser's Branch address data present on the Administration site. Please note that if the Branch Address on the Administration site is not compliant with the Address' QA rules, the AddClaim() will return an error and it will be not possible to add the claims. Please contact your administrator to ensure that the Branch Address is correctly filled in on the Administration site.

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- If the address is present, the system will use the address data filled in the request. In this case, the QA rules applied to the address are the same QA rules applied to all the addresses, please see below.

5.1.2 Add attachments

The max number of attachments allowed for a claim is changed and diversified between the Claimant Representative and the Compensator. The new limits are the following:

- Max Number of attachments allowed of Claimant Reps: 40 attachments
- Max Number of attachments allowed for Compensators: 10 attachments

The max size allowed for a single attachment (4MB) and the max total size of the attachments (20MB) are not changed.

5.1.3 Get Notification List

- A new notification will be generated in case of deletion of a claim for GDPR reason. This notification will be visible and retrievable with the GetNotificationList functionality until the claim is present on the system. Once removed the notification will be removed with the claim. This is only for information because there will not be impacts on the A2A functions regarding this request.
- The number of time out notifications will be reduced to one whilst the other notifications that notify actions that the other party has performed on the claim will not be changed. This is only for information because there will not be impacts on the A2A functions regarding this request.

5.1.4 Gross Amount calculation in Stage 2 Counter Offer

The change will be to re-align A2A to work in the same manner as the current web application for the calculation of the gross amount.

The change will be regarding to the function:

AddStage2SPFCounterOfferByCM () (for RTA and ELPL\ELD):

- In case of Accept counteroffer the value provided in the Gross Amount is set to the last value offered by CR.

5.1.5 CRU Reference number validation

It will be added the validation of the CRU Reference number to re-align A2A to work in the same manner as the current web application. The change will be regarding to the function:

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