



A2A release notes

Project Code: A0001

Project Name: **RaPId Claim Settlement – A2A**

Document Owner	Romano Panzacchi
Version No.	1.0
Release Date	
Author	
Reviewer	
Approver	

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RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
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Revision History

Release Date	Version	Description	Author
04/02/2010	1.0	First release	Tommaso Romanazzi

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

Table of Contents

1. INTRODUCTION	5
1.1 OVERVIEW	5
1.2 REFERENCES	5
1.3 CHANGE REQUESTS PACKAGED INTO RELEASE ONE	6
1.3.1 <i>Official CR RTA set for Release One</i>	6
2. A2A FEATURE CHANGES OF RELEASE ONE.....	7
2.1 NEW A2A COMMANDS	7
2.1.1 <i>ExitProcess</i>	7
2.1.1.1 Relevant Change Request	7
2.1.1.2 Short description	7
2.1.2 <i>AcknowledgeExitProcess</i>	7
2.1.2.1 Relevant Change Request	7
2.1.2.2 Short description	7
2.1.3 <i>AllocateUser</i>	7
2.1.3.1 Relevant Change Request	7
2.1.3.2 Short description	7
2.1.4 <i>DeallocateUser</i>	7
2.1.4.1 Relevant Change Request	7
2.1.4.2 Short description	7
2.1.5 <i>GetMyUsersList</i>	8
2.1.5.1 Relevant Change Request	8
2.1.5.2 Short description	8
2.1.6 <i>AcknowledgeLiabilityDecisionTimeout</i>	8
2.1.6.1 Relevant Change Request	8
2.1.6.2 Short description	8
2.1.7 <i>AcknowledgeStage2SPFDecisionTimeout</i>	8
2.1.7.1 Relevant Change Request	8
2.1.7.2 Short description	8
2.1.8 <i>GetSystemProcessVersion</i>	8
2.1.8.1 Relevant Change Request	8
2.1.8.2 Short description	8
2.2 SIGNATURE CHANGES FOR EXISTING A2A COMMANDS	9
2.2.1 <i>AcceptClaim</i>	9
2.2.1.1 Relevant Change Request	9
2.2.1.2 Short description	9
2.2.2 <i>ExtendStage2SPFDecisionTimeout</i>	9
2.2.2.1 Relevant Change Request	9
2.2.2.2 Short description	9
2.2.3 <i>ExtendStage2SPFCounterOfferTimeout</i>	9
2.2.3.1 Relevant Change Request	9
2.2.3.2 Short description	9
2.3 DEPRECATED A2A COMMANDS	10
2.3.1 <i>SearchCompensators</i>	10
2.4 A2A SCHEMA CHANGES	11
2.4.1 <i>AddClaim_ClaimData.XSD and ResendRejectedClaim_ClaimData.XSD</i>	11
2.4.1.1 Changes due to CR RTA 003	11
2.4.1.2 Changes due to CR RTA 026	11
2.4.2 <i>SendLiabilityDecision_InsurerResponse.XSD</i>	11

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.4.2.1	Changes due to CR RTA 003	11
2.4.3	AddInterimSPFRequest_InterimSettlementPackRequest.XSD.....	12
2.4.3.1	Changes due to CR RTA 003	12
2.4.4	AddInterimSPFResponse_InterimSettlementPackResponse.XSD.....	12
2.4.4.1	Changes due to CR RTA 003	12
2.4.5	AddStage2SPFRequest_S2SPFRequestXML.XSD.....	12
2.4.5.1	Changes due to CR RTA 003	12
2.4.6	AddStage2SPFResponse_S2SPFResponseXML.XSD.....	12
2.4.6.1	Changes due to CR RTA 003	12
2.4.7	AddCPPFRequest_CPPFRequestXML.XSD.....	12
2.4.7.1	Changes due to CR RTA 003	12
2.4.8	AddCPPFResponse_CPPFResponseXML.XSD.....	13
2.4.8.1	Changes due to CR RTA 003	13
2.4.9	GetClaim_ClaimData.XSD.....	13
2.4.9.1	Changes due to CR RTA 003	13
2.4.9.2	Changes due to CR RTA 014	14
2.4.9.3	Changes due to CR RTA 053	14
2.4.9.4	Changes due to CR RTA 053	14
2.5	A2A QA RULES CHANGES	15
2.5.1	StateFraud reason codes	15
2.5.1.1	Relevant Change Request	15
2.5.1.2	Short description	15
2.5.2	ConditionalFeeDate and AccidentDate	15
2.5.2.1	Relevant Change Request	15
2.5.2.2	Short description	15
2.5.3	ClaimantEntitled.....	15
2.5.3.1	Relevant Change Request	15
2.5.3.2	Short description	15

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

1. Introduction

1.1 Overview

This document describes changes introduced in A2A interface by Release One of RaPIId Claim Settlement system.

Release One is the next iteration of the RTA portal functionalities; features have been added to improve compliance with Ministry of Justice RTA process. The system as released on April 2010 is referenced as Release Zero. Solicitors and Insurers may suggest change requests, and MIB – on behalf of Portal Co – is the collector and evaluator for change requests to be packaged in subsequent iterations of the RTA portal. Subsequent iterations will be named “Release Two”, “Release Three”, etc

1.2 References

- **Glossary**

[PIP] = PIP stands for Personal Injury Process. The actual product name is now: RaPIId Claim Settlement

[CR] = Claimant Representative

[CM] = Compensator

[A2A] = Application-To-Application

[CMS] = Case Management System (the legacy in-house software interfacing with RaPIId thru A2A commands)

[Release] = iteration of RTA portal requirements, with specific workflow and consistent set of features

[Revision] = amendment of the release intended to fix issues experienced by users, within the bounds of the iteration requirements

[Process version] = unique identifier of a revision, in terms of a major and minor version numbering

[Deploy] = publishing a process version on a environment, so that its fix/feature set is available to users

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

1.3 Change Requests packaged into Release One

1.3.1 Official CR RTA set for Release One

Since the GoLive of the system on April 2010, Portal Co received, filtered and analyzed requestes to improve the features of the system.

The features which have been approved to be implemented into Release One are:

- CR RTA 003 CNF Changes (*)
- CR RTA 014 Exit Process (*)
- CR RTA 021 Accept Claim (*)
- CR RTA 022 Confirmation messages
- CR RTA 025 CNF Signature Child claim
- CR RTA 026 CNF Mandatory email addresses (*)
- CR RTA 037 Worklist date format
- CR RTA 039 ApplicationID on PDF forms
- CR RTA 041 Draft CNF
- CR RTA 043 Fraud notification text (*)
- CR RTA 053 Admit costs (*)
- CR RTA 054 References on Worklist
- CR RTA 066 User level claim allocation (*)

where the (*) highlights the change requests which directly impacts A2A implementation.

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2. A2A feature changes of Release One

2.1 New A2A commands

2.1.1 ExitProcess

2.1.1.1 Relevant Change Request

The command ExitProcess has been implemented due to CR RTA 014.

2.1.1.2 Short description

The command allows CR & COMP to exit the workflow due to a given set of reasons.

2.1.2 AcknowledgeExitProcess

2.1.2.1 Relevant Change Request

The command ExitProcess has been implemented due to CR RTA 014.

2.1.2.2 Short description

The command allows CR & COMP to acknowledge that the claim has exit the workflow due to a given reson.

2.1.3 AllocateUser

2.1.3.1 Relevant Change Request

The command ExitProcess has been implemented due to CR RTA 066.

2.1.3.2 Short description

The command allocate a claim to a specific user. The claim will be visible only in the worklist of the specific user.

2.1.4 DeallocateUser

2.1.4.1 Relevant Change Request

The command DeallocateUser has been implemented due to CR RTA 066.

2.1.4.2 Short description

The command deallocates a claim from a specific CR user, to that the claim is visible within the organisation to relevant users.

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.1.5 GetMyUsersList

2.1.5.1 Relevant Change Request

The command GetMyUsersList has been implemented due to CR RTA 066.

2.1.5.2 Short description

The command returns the set of possible users of a given organisation that a claim can be allocated to.

2.1.6 AcknowledgeLiabilityDecisionTimeout

2.1.6.1 Relevant Change Request

This command has no specific CR RTA.

2.1.6.2 Short description

This command allows CR to end the workflow for a claim, by acknowledging a liability decision timeout occurred, so the claim is removed from CR worklist. This command is valid for both Release 0 and 1.

2.1.7 AcknowledgeStage2SPFDecisionTimeout

2.1.7.1 Relevant Change Request

This command has no specific CR RTA.

2.1.7.2 Short description

This command allows CR to end the workflow for a claim, by acknowledging a stage 2 settlement pack decision timeout, so the claim is removed from CR worklist. This command is valid for both Release 0 and 1.

2.1.8 GetSystemProcessVersion

2.1.8.1 Relevant Change Request

This command has no specific CR RTA.

2.1.8.2 Short description

This command returns the latest process version, to help the automatic detection by CMS system of the deploy of Release One, and automatically behave correctly.

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.2 Signature changes for existing A2A commands

2.2.1 AcceptClaim

2.2.1.1 Relevant Change Request

The signature for AcceptClaim command has been changed due to CR RTA 021.

2.2.1.2 Short description

The new signature adds the optional parameter "insurerClaimReferenceNumber".

2.2.2 ExtendStage2SPFDecisionTimeout

2.2.2.1 Relevant Change Request

The change is not related to a specific CR RTA.

2.2.2.2 Short description

The new signature adds the optional parameter "reasonForExtension".
This command is valid for both Release 0 and 1.

2.2.3 ExtendStage2SPFCounterOfferTimeout

2.2.3.1 Relevant Change Request

The change is not related to a specific CR RTA.

2.2.3.2 Short description

The new signature adds the optional parameter "reasonForExtension".
This command is valid for both Release 0 and 1.

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.3 *Deprecated A2A commands*

2.3.1 SearchCompensators

This command is deprecated since its search result do not mimic the behaviour of the web portal: this means that does not correctly accesses the mapping between brands and insurers/third party insurers. To ensure a correct routing of the claim to the relevant insurer, it is strongly suggested to use instead the SearchCompensatorsByInsurerIndex() command, see relevant sections in TECH SPECS A2A Interface document for more details.

Please note that this command may be removed in future releases.

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.4 A2A schema changes

2.4.1 AddClaim_ClaimData.XSD and ResendRejectedClaim_ClaimData.XSD

2.4.1.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ContactName
 /DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ContactMiddleName
 /DocumentInput/ClaimAndClaimantDetails/DefendantDetails/PersonalDetails/@Name
 /DocumentInput/ClaimAndClaimantDetails/DefendantDetails/PersonalDetails/@MiddleName
 /DocumentInput/ClaimAndClaimantDetails/ClaimantDetails/PersonalDetails/@Name
 /DocumentInput/ClaimAndClaimantDetails/ClaimantDetails/PersonalDetails/@MiddleName
 /DocumentInput/AccidentData/AccidentDetails/Driver/@Name
 /DocumentInput/AccidentData/AccidentDetails/Driver/@MiddleName
 /DocumentInput/AccidentData/AccidentDetails/Owner/@Name
 /DocumentInput/AccidentData/AccidentDetails/Owner/@MiddleName
 /DocumentInput/OtherPartyDetails/OtherParty[]/PersonalDetails/@Name
 /DocumentInput/OtherPartyDetails/OtherParty[]/PersonalDetails/@MiddleName

Fields extended to 50 characters length:

/DocumentInput/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ReferenceNumber
 /DocumentInput/ClaimAndClaimantDetails/DefendantDetails/@PolicyNumberReference
 /DocumentInput/RepairsAndAlternativeVehicleProvision/AlternativeVehicleProvision/Provider/@ReferenceNumber

Fields become optional in the XML, and value now ignored by the system:

/DocumentInput/ClaimAndClaimantDetails/DefendantDetails/@Comments

New value "2 = Not known" for the following field:

/DocumentInput/AccidentData/AccidentDetails@PoliceReported

2.4.1.2 Changes due to CR RTA 026

Field now mandatory:

/DocumentInput /ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@EmailAddress

2.4.2 SendLiabilityDecision_InsurerResponse.XSD

2.4.2.1 Changes due to CR RTA 003

Fields now mandatory:

/InsurerResponseA2A/ProvidedServices/DefendantsInsurer/@EmailAddress

Fields become optional in the XML, and value now ignored by the system:

/InsurerResponseA2A/LiabilityCausation/DefendantAdmits

New fields:

/InsurerResponseA2A/DefendantDetails/PersonalDetails@DefendantsDOB

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.4.3 AddInterimSPFRequest_InterimSettlementPackRequest.XSD

2.4.3.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/InterimSettlementPackRequest/ClaimantRepresentative/CompanyDetails/@ContactName

/InterimSettlementPackRequest/ClaimantRepresentative/CompanyDetails/@ContactMiddleName

Fields extended to 50 characters length:

/InterimSettlementPackRequest/ClaimantRepresentative/CompanyDetails/@ReferenceNumber

2.4.4 AddInterimSPFResponse_InterimSettlementPackResponse.XSD

2.4.4.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/InterimSettlementPackResponse/DefendantRepresentative/DefendantInsurer/@ContactName

/InterimSettlementPackResponse/DefendantRepresentative/DefendantInsurer/@ContactMiddleName

Fields extended to 50 characters length:

/InterimSettlementPackResponse/DefendantRepresentative/DefendantInsurer/@ReferenceNumber

2.4.5 AddStage2SPFRequest_S2SPFRequestXML.XSD

2.4.5.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/Stage2SettlementPackRequest/ClaimantRepresentative/@ContactName

/Stage2SettlementPackRequest/ClaimantRepresentative/@ContactMiddleName

Fields extended to 50 characters length:

/Stage2SettlementPackRequest/ClaimantRepresentative/@ReferenceNumber

2.4.6 AddStage2SPFResponse_S2SPFResponseXML.XSD

2.4.6.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/Stage2SettlementPackResponse/DefendantRepresentative/DefendantsInsurer/@ContactName

/Stage2SettlementPackResponse/DefendantRepresentative/DefendantsInsurer/@ContactMiddleName

Fields extended to 50 characters length:

/Stage2SettlementPackResponse/DefendantRepresentative/DefendantsInsurer/@ReferenceNumber

2.4.7 AddCPPFRequest_CPPFRequestXML.XSD

2.4.7.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/CourtProceedingPackRequest/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ContactName

/CourtProceedingPackRequest/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ContactMiddleName

Fields extended to 50 characters length:

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

/CourtProceedingPackRequest/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ReferenceNumber

2.4.8 AddCPPFResponse_CPPFResponseXML.XSD

2.4.8.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/CourtProceedingPackResponse/DefendantRepresentative/DefendantsInsurer/@ContactName

/CourtProceedingPackResponse/DefendantRepresentative/DefendantsInsurer/@ContactMiddleName

Fields extended to 50 characters length:

/CourtProceedingPackResponse/DefendantRepresentative/DefendantsInsurer/@ReferenceNumber

2.4.9 GetClaim_ClaimData.XSD

2.4.9.1 Changes due to CR RTA 003

Fields extended to 25 characters length:

/Data/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ContactMiddleName

/Data/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ContactName

/Data/ClaimAndClaimantDetails/DefendantDetails/PersonalDetails/@MiddleName

/Data/ClaimAndClaimantDetails/DefendantDetails/PersonalDetails/@Name

/Data/ClaimAndClaimantDetails/DefendantDetails/CompanyDetails/@ContactMiddleName

/Data/ClaimAndClaimantDetails/DefendantDetails/CompanyDetails/@ContactName

/Data/ClaimAndClaimantDetails/ClaimantDetails/PersonalDetails/@MiddleName

/Data/ClaimAndClaimantDetails/ClaimantDetails/PersonalDetails/@Name

/Data/AccidentData/AccidentDetails/Driver/@MiddleName

/Data/AccidentData/AccidentDetails/Driver/@Name

/Data/AccidentData/AccidentDetails/Owner/@MiddleName

/Data/AccidentData/AccidentDetails/Owner/@Name

/Data/OtherPartyDetails/OtherParty[]/PersonalDetails/@MiddleName

/Data/OtherPartyDetails/OtherParty[]/PersonalDetails/@Name

/Data/InterimSettlementPack/ClaimantRepresentative/CompanyDetails/@ContactMiddleName

/Data/InterimSettlementPack/ClaimantRepresentative/CompanyDetails/@ContactName

/Data/Stage2SettlementPack/ClaimantRepresentative/CompanyDetails/@ContactName

/Data/Stage2SettlementPack/ClaimantRepresentative/CompanyDetails/@ContactMiddleName

/Data/CourtProceedingsPack/ClaimantRepresentative/CompanyDetails/@ContactMiddleName

/Data/CourtProceedingsPack/ClaimantRepresentative/CompanyDetails/@ContactName

Fields extended to 50 characters length:

/Data/ClaimAndClaimantDetails/ClaimantRepresentative/CompanyDetails/@ReferenceNumber

/Data/ClaimAndClaimantDetails/DefendantDetails/CompanyDetails/@ReferenceNumber

/Data/ClaimAndClaimantDetails/DefendantDetails/@PolicyNumberReference

/Data/RepairsAndAlternativeVehicleProvision/Repairs/AlternativeCompany/@ReferenceNumber

/Data/RepairsAndAlternativeVehicleProvision/AlternativeVehicleProvision/Provider/@ReferenceNumber

/Data/InterimSettlementPack/ClaimantRepresentative/CompanyDetails/@ReferenceNumber

/Data/Stage2SettlementPack/ClaimantRepresentative/CompanyDetails/@ReferenceNumber

/Data/CourtProceedingsPack/ClaimantRepresentative/CompanyDetails/@ReferenceNumber

New value "2 = Not known" for the following field:

/Data/AccidentData/AccidentDetails@PoliceReported

New fields:

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RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

/Data/InsurerResponse/DefendantDetails/PersonalDetails@DefendantsDOB

2.4.9.2 Changes due to CR RTA 014

New section:

/Data/ApplicationData/ExitProcess

2.4.9.3 Changes due to CR RTA 053

New value "1Payment" for the following field:

/Data/Timeouts/CurrentTimeout/@TimeoutType

2.4.9.4 Changes due to CR RTA 053

New section:

/Data/ApplicationData/AllocatedUser

RaPIId Claim Settlement - A2A release notes	Version:1.0
A0001	Date: 04/02/2010
SRS	

2.5 A2A QA rules changes

2.5.1 StateFraud reason codes

2.5.1.1 Relevant Change Request

The new reason code has been implemented due to CR RTA 043.

2.5.1.2 Short description

Previous reason codes have been dropped, and only reason code="0" is allowed.

2.5.2 ConditionalFeeDate and AccidentDate

2.5.2.1 Relevant Change Request

The new reason code has been implemented due to CR RTA 003.

2.5.2.2 Short description

For AddClaim_ClaimData.XSD, cross check with the Accident Date removed for this field:
/Data/LiabilityFunding/Funding@ConditionalFeeDate

2.5.3 ClaimantEntitled

2.5.3.1 Relevant Change Request

The new reason code has been implemented due to CR RTA 003.

2.5.3.2 Short description

For AddClaim_ClaimData.XSD, validation rule for this field changes because
"ClaimantEntitled" gets a new meaning:

/DocumentInput/RepairsAndAlternativeVehicleProvision/AlternativeVehicleProvision@AVRequiredByCL