Claims Portal

Claims Portal – Integration Test document

A2A- RTA and EL/PL Release 5

Flow and Fields

Version 0

Revision History

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| **Date** | **Version** | **Description** | **Author** |
| 15/07/2016 | 1.0 | First version issued | Daniele Perfetti |

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# Introduction

## Purpose

The aim of this document is to define the tests that the client needs to run to ensure that the R5 changes; namely changes to the flow and fields work correctly in their application.

The final aim, subject to MoJ guidance on implementation is to go live in Production in November 2016 once the Integration session will have been completed. .

## Out of scope of this test

This test is only aimed at testing the changes included in the Flow and Fields part, namely the amendments needed to include additional fields to be provided by the CR or the COMP within the Portal workflow.

## Access and UserIDs

Test environment web site to connect to: https://piptesta2a.crif.com/

RTA A2A test environment to connect to: <https://piptesta2a.crif.com/PIP.WS/PIPWS>

ELPL A2A test environment to connect to: <https://piptesta2a.crif.com/ELPL.WS/ELPLWS>

## Time frame for testing

The timeframe for testing is from 17th of October 2016 to 25th of November 2016 (6 weeks).

## Media used for the test counterpart: A2A or WEB

The steps meant to exercise specific A2A commands are worded with the pattern “Execute the command”; other steps are worded in a generic way: this is because the steps could be done either by A2A commands or by logging on the web portal and it’s not relevant for the test case.

In general, if the software is a CR client, it’s not required for the tester to implement A2A commands for COMP to complete each test case, so acting on the web portal for COMP steps may be a light and quick solution. On the other side, if the software is a COMP client, it’s not required for the tester to implement A2A commands for the CR, apart from implementing the addClaim() to quickly create a claim instead of filling-in seven tabs of data on the WEB-UI. Provided UserIDs will allow both A2A and Web access.

# Test Plan – STAGE 1 (Claim Notification Form and Insurer Response)

## New field ‘AskCUEPIReference’

Check that the new field ‘AskCUEPIReference’ is shown when filling in a RTA claim. Please note that ELPL claims do not request this field.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a RTA claim by executing the command addClaim().  Ensure the new field *AskCUEPIReference* is NOT present in the input XML | CR | An error message is shown and the claim is NOT submitted |  |  |
|  | Create a claim by executing the command addClaim().  Ensure the new field *AskCUEPIReference* is present in the input XML | CR | The claim is submitted into the system |  |  |
|  | Execute the command getClaim() | CR, COMP | Field *AskCUEPIReference* is present in the output |  |  |
|  | Accept the claim, apply or do not apply the Article 75 (it’s irrelevant) by executing the commands acceptClaim() and applyArticle75() | COMP |  |  |  |
|  | Fill in the insurer response by selecting LIABILITY ADMITTED and send it back to the CR by executing the command sendLiabilityDecision() | COMP |  |  |  |
|  | Download the following printable documents: - Claim Notification Form (Form RTA1)  - Defendant only Claim Notification Form (Form RTA2)  - Claim Notification Form with Insurer Response (Form RTA1) | CR |  |  |  |
|  | Check the downloaded printable documents  Ensure the new field *AskCUEPIReference* is present in all the PDF forms | CR |  |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |

## Reject Claim to CR

Check that the Reject Claim to CR process has been changed as per requirements.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a claim and send it to the COMP | CR |  |  |  |
|  | Execute the command rejectClaimToCR() to take the claim out of the process.  Ensure to NOT select one of the allowed rejectionReasonCode (e.g. 4) | COMP | An error message is shown and the claim is NOT sent back |  |  |
|  | Execute the command rejectClaimToCR() to take the claim out of the process.  Ensure to leave empty the field rejectionReasonCode | COMP | An error message is shown and the claim is NOT sent back |  |  |
|  | Execute the command rejectClaimToCR() to take the claim out of the process.  Ensure the new field rejectionReasonCodeis NOT present in the input XML | COMP | An error message is shown and the claim is NOT sent back |  |  |
|  | Execute the command rejectClaimToCR() to take the claim out of the process.  Ensure to select one of the allowed rejectionReasonCode | COMP | The claim proceeds to the phase “Acknowledge Rejected Claim” |  |  |
|  | Execute the command getNotificationsList() to retrieve the list of notifications | CR | A notification is generated with the following text:  *“Claim <ApplicationID> taken out by <Compensator name>. Reason: <RejectionReasonCode>.”* |  |  |
|  | Acknowledge the rejection process by executing the command acknowledgeRejectedClaim() | CR |  |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a claim and send it to the COMP | CR |  |  |  |
|  | Execute the command rejectClaimToCR() to take the claim out of the process.  Ensure to select one of the allowed rejectionReasonCode | COMP | The claim proceeds to the phase “Acknowledge Rejected Claim” |  |  |
|  | Execute the command getNotificationsList() to retrieve the list of notifications | CR | A notification is generated with the following text:  *“Claim <ApplicationID> taken out by <Compensator name>. Reason: <RejectionReasonCode>.”* |  |  |
|  | Exit the rejected claim by executing the command exitRejectedClaim() | CR |  |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |

# Test plan – INTERIM SETTLEMENT PACK

## MedCo Case

Check that when an Interim Settlement Pack Request is sent, the user must provide information regarding whether the claim is soft tissue claim and, if so, to provide a MedCo Case ID.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a claim and send it to the Compensator | CR |  |  |  |
|  | Accept the claim, apply or do not apply the Article 75 (it’s irrelevant) by executing the commands acceptClaim() and applyArticle75() | COMP |  |  |  |
|  | Fill in the insurer response by selecting LIABILITY ADMITTED and send it back to the CR by executing the command sendLiabilityDecision() | COMP |  |  |  |
|  | Acknowledge the liability decision by executing the command acknowledgeLiabilityAdmitted() | CR |  |  |  |
|  | Ask for an Interim payment by executing the command setInterimPaymentNeeded() | CR | The claim proceeds to the phase “Interim Settlement Pack Form” |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is not present | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is provided with a not allowed value | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is provided with a not allowed value | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* is not present | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* has not an allowed value (no forward slash) | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* has not an allowed value (alphanumberic characters are present) | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* has not an allowed value (forward slash inserted in the wrong position) | CR | The Interim Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFRequest(). | CR | The Interim Pack is submitted |  |  |
|  | Execute the command getClaim() | CR, COMP | The field *CRUReferenceNumber* is present under ApplicationIDs |  |  |
|  | Download the printable document of the ISP | CR |  |  |  |
|  | Check the printable document of the ISPF | CR | The PDF includes the values as per requirements. The MedCo Case ID must be correctly shown. |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |

## CRU Reference Number

Check that when an Interim Settlement Pack Response is sent, the user must provide a CRU Reference Number or, if not possible, a reason why it cannot be provided.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a claim and send it to the Compensator | CR |  |  |  |
|  | Accept the claim, apply or do not apply the Article 75 (it’s irrelevant) by executing the commands acceptClaim() and applyArticle75() | COMP |  |  |  |
|  | Fill in the insurer response by selecting LIABILITY ADMITTED and send it back to the CR by executing the command sendLiabilityDecision() | COMP |  |  |  |
|  | Acknowledge the liability decision by executing the command acknowledgeLiabilityAdmitted() | CR |  |  |  |
|  | Ask for an Interim payment by executing the command setInterimPaymentNeeded() | CR | The claim proceeds to the phase “Interim Settlement Pack Form” |  |  |
|  | Fill in the ISP Request form as you wish and send it to the Compensator by executing the command addInterimSPFRequest().  . | CR |  |  |  |
|  | Execute the command addInterimSPFResponse().  Ensure the new node *CRUReference* is not provided. | COMP | The Interim Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFResponse().  Ensure the new node *CRUReference* is present but the fields are not present inside the node. | COMP | The Interim Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFResponse().  Ensure the new field *CRUReferenceNumber* is not present and the CRUComment is empty. | COMP | The Interim Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFResponse().  Ensure the new field *CRUReferenceNumber* and CRUComment are both empty. | COMP | The Interim Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addInterimSPFResponse().  Ensure at least one of the new fields *CRUReferenceNumber and CRUComment* are provided. | COMP | The Interim Pack Response is correctly submitted |  |  |
|  | Execute the command getClaim() | CR, COMP | - The field *CRUReferenceNumber* is present under ApplicationIDs |  |  |
|  | Download the printable document of the ISP | CR, COMP |  |  |  |
|  | Check the printable document of the ISPF | CR, COMP | The PDF includes the values as per requirements The CRU Reference Number must be correctly displayed on the PDF. |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |

# Test Plan – STAGE 2 SETTLEMENT PACK

## MedCo Case

Check that when a Stage 2 Settlement Pack Request is sent, the user must provide information regarding whether the claim is soft tissue claim and, if so, to provide a MedCo Case ID.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a CNF and get it to the phase “Stage 2 Settlement Pack Form” | CR, COMP |  |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is not present | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is provided with a not allowed value | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is provided with a not allowed value | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* is not present | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* has not an allowed value (no forward slash) | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* has not an allowed value (alphanumberic characters are present) | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest().  Ensure the new field *SoftTissue* is correctly provided but the *MedCoCaseID* has not an allowed value (forward slash inserted in the wrong position) | CR | The Stage 2Pack is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFRequest(). | CR | The Stage 2 Pack is submitted |  |  |
|  | Execute the command getClaim() | CR, COMP | - The field *CRUReferenceNumber* is present under ApplicationIDs |  |  |
|  | Download the printable document of the ISP | CR, COMP |  |  |  |
|  | Check the printable document of the ISPF | CR, COMP | The PDF includes the values as per requirements The CRU Reference Number must be correctly displayed on the PDF. |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |

## CRU Reference Number

Check that when a Stage 2 Settlement Pack Response is sent, the user must provide a CRU Reference Number or, if not possible, a reason why it cannot be provided.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Nr.** | **Description** | **Who?** | **Expected**  **results** | **Checks** | **Notes** |
|  | Create a CNF and get it to the phase “Stage 2 Settlement Pack Form”. | CR, COMP |  |  |  |
|  | Fill in the S2SP and send it to the COMP | CR | The claim proceeds to “Stage 2 Settlement Pack decision” |  |  |
|  | Fill in the S2SP Request form as you wish and send it to the Compensator by executing the command addStage2SPFResponse ().  . | CR |  |  |  |
|  | Execute the command addStage2SPFResponse().  Ensure the new node *CRUReference* is not provided. | COMP | The Stage 2 Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFResponse().  Ensure the new node *CRUReference* is present but the fields are not present inside the node. | COMP | The Stage 2 Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFResponse().  Ensure the new field *CRUReferenceNumber* is not present and the CRUComment is empty. | COMP | The Stage 2 Pack Response is not submitted and an error message is shown |  |  |
|  | Execute the command addStage2SPFResponse().  Ensure at least one of the new fields *CRUReferenceNumber and CRUComment* are provided. | COMP | The Stage 2 Pack Response is correctly submitted |  |  |
|  | Execute the command getClaim() | CR, COMP | The field *CRUReferenceNumber* is present under ApplicationIDs |  |  |
|  | Download the printable document of the ISP | CR, COMP |  |  |  |
|  | Check the printable document of the ISPF | CR, COMP | The PDF includes the values as per requirements The CRU Reference Number must be correctly displayed on the PDF. |  |  |
|  | This test is completed. Leave the claim where it is or move it along the workflow as you wish | CR, COMP |  |  |  |